

## GR CUP TRACKSIDE SERVICE BILLING POLICIES & PROCEDURES

To all participants,

Continental Race Tire is proud to be the trackside sales and service provider to GR Cup teams beginning in 2023. Below is an outline of our trackside billing policies and procedures that have been structured to make the ordering process seamless, transparent, and efficient.

- Participants will have a hold placed on their credit cards at time of service. The hold will
  either be for the cost of the service, which will result in multiple credit card holds
  throughout the weekend, or an estimated total for the event. Final charges will be
  charged at the end of the event.
- Continental Trackside Service will accept credit cards only for transactions engaged at events.
- Customers will need to provide their credit card info and a cell phone number, to enable text communication with the Continental Event Manager, at the beginning of the weekend before they can access their first order.
- When a customer has completed their procurement of tires for an event, their order will be finalized, and a final invoice will be provided.
- Electronic invoices are automatically generated and sent to the email address provided.
- Final billing receipts will be emailed from our billing service, Authorize.net.

This process is intended to simplify and enhance the trackside service experience. All inquiries should be directed to the Event Manager, Terry Borsodi II, at (574) 993-1189 or by email <a href="mailto:terry.borsodi.ii@continental.com">terry.borsodi.ii@continental.com</a>. Our trackside associates look forward to working with each GR Cup team and wishes a successful season for all.

Thank you,

The Continental Race Tire Trackside Support Team



## **GR CUP TRACKSIDE TIRE MARKING**

The Continental "GR CUP" slick and Extreme Contact Wet are the compulsory tires for the 2023 GR Cup Series. For all officially timed qualifying and race sessions, teams are required to use tires purchased from the Continental Race Tire service trailer at each event. These tires will be affixed with a unique service mark and all slicks that are declared for use in competition must bear this marking to validate the tires were procured from the official Continental Race Tire service truck on site at the event. Tires purchased "off-site" for private testing purposes will not be eligible for qualifying or race sessions at GR Cup events.

Thank you,

The Continental Race Tire Team