USF TIRE ORDERING, BILLING PROCEDURES, & SERVICE POLICIES

To all participants,

Continental Race Tire is proud to be the trackside sales and service provider to USF teams beginning in 2024! Below is an outline with details on tire ordering, service policies, and billing procedures that have been structured to make the procurement of tires at race events a seamless exchange.

Tire Ordering & Billing Procedures

- Teams are required to order their race tires on <u>www.continentalracetire.com</u> no later than two weeks prior to a USF sanctioned event. Availability of tires will not be guaranteed if orders are received after this deadline.
- The event allocation for each series, per the USF Tire Charts, is the maximum quantity of slicks that can be ordered per car for USF sanctioned race and test events.
- All orders must be paid in full prior to taking delivery at the event. Teams will receive an email with a digital invoice for review and a second email from Authorize.net with a link to pay for the order. Once payment is received, tires will be loaded on the Continental Tire service trailer for delivery at the event.
- Continental will bring two sets of rain tires for each registered car at a USF sanctioned event. These will be on reserve for teams to purchase in the event of inclement weather.
- Continental Trackside Service will accept credit cards only for transactions engaged at events.
- For these transactions, customers will need to provide their credit card info and a mobile number to enable text communication with the Continental Event Manager throughout the weekend.
- Electronic invoices are automatically generated and sent to the email address provided.
- Final billing receipts will be emailed from our billing service, Authorize.net.

Tire Service Policies

When a team presents mounted units to a Continental Tire track service member, you'll be asked if the dismounted tires are to be **scrapped (X)** or **saved (S)**.

- Wheels must be stripped of wheel weights and cleaned prior to dropping off for tire installation.
- There is a \$5.00 per tire disposal fee for **scrapped** units.
- **Saved** tires will be set aside in a designated area with your car number written on the tread and must be picked up before the last day of the event.

This process is intended to simplify and enhance the trackside service experience. Any trackside billing or service inquiries can be directed to the Event Manager, Jed Wampler. The Continental Race Tire team looks forward to working with each USF team and wishes a successful season for all.

Thank you,

Bruce Foss Continental Race Tire Sr. Product Manager Mobile: (574) 210-0664 Work Mobile: (574) 780-4588 Email: <u>bruce.foss@continental.com</u> Jed Wampler Continental Race Tire Trackside Service Event Manager Mobile: (574) 551-5638 Email: jed.wampler@continental.com

USF TRACKSIDE TIRE MARKING

All Continental "USF" slicks are equipped with RFID chips for tracking purposes and to manage tire usage at USF Pro Championships race events. All tires acquired at USF sanctioned events will be scanned into a database and uploaded with the following information:

Event Name & Date		
Team Name		
Car Number		
Series (Jr, USF2000, Pro)		
Notes		

For all official race events, it is mandated by the USF Pro Championships Series that all new tires must be purchased off the Continental Tire service trailer for that event. A previously recorded RFID set of Continental "USF" slicks may be used as a carryover set, per the USF Pro Championships carryover rules defined for each series.

Thank you,

Bruce Foss	Jed Wampler	
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Sr. Product Manager	Trackside Service Event Manager	
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